

GENERAL CONDITIONS OF SALE



CAMPING L'ALQUERIA
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LEGAL NOTICE

GENERAL INFORMATION

In accordance with article 10 of the Spanish Law 34/2002 of July 11, on Services for the Information Society and Electronic Commerce, the Camping l'Alqueria provides the users of the Website www.lalqueria.com the following owner details:

ALQUEPARC S.L., con CIF B97031421 with registered office in Calle Don Juan de Austria, 4 - 46002 VALENCIA, and registered in the Mercantile Registry of Valencia, Volume 6761, Folio 101, Sheet V-74693 – 1st Entry.

This legal notice aims to establish and regulate the rules of use of the Camping L'Alqueria Website.

CONTENT

Access to the Website www.lalqueria.com is public and free of charge. It describes the accommodations, services and the surroundings of the campsite. A blog, a contact form and a reservation system are also available.

The use of the website www.lalqueria.com as well as the services that it makes available to the user, implies the knowledge and the full and unreserved acceptance of each and every one of the conditions contained in this Legal Notice.

The Camping L'Alqueria reserves the right to update, modify or delete information on this website, and may limit or deny access to it and makes every effort to avoid publishing any errors in the content that may appear on this website, being responsible for any mistakes that might occur.

USER

Access the website www.lalqueria.com is the sole responsibility of its users. The risks resulting from this use (services, content, links and hypertext) by the user will be his/her sole and exclusive responsibility.

The Camping L'Alqueria will not be held liable for any damages that may result from problems in the functioning of the website caused by reasons

beyond its control; or damages that may be caused by third parties through illegitimate interference beyond the Camping L'Alqueria control.

The user undertakes not to use the website www.lalqueria.com, the services and the published content made available to them for illicit purposes, unauthorised or any fraudulent purposes set forth in this legal notice which may be prejudicial to the rights or interests of the Càmping L'Alqueria or third parties.

PRIVACY POLICY AND DATA PROTECTION

The Website www.lalqueria.com strictly complies with the legislation in matters of data protection and specifically with the European Union Regulation 2016/679 on the Protection of Personal Data, guaranteeing the confidentiality of its data.

In compliance with the current legislation, we inform you that the data you provide will be incorporated into a file owned by the Camping L'Alqueria with the purpose of:

- Managing any queries made through the contact form.
- Providing products that are purchased from this website.
- Sending commercial correspondence regarding our products.

The supply of any personal data through the different forms on the website www.lalqueria.com implies the acceptance and express consent to the processing of the said data within the terms indicated and for the purposes described.

Any commercial electronic correspondence sent will be done in compliance with the Spanish Law 34/2002, of 11 July, on Information Society Services and Electronic Commerce, and only with prior authorisation from the user without transferring the said data to third parties.

The user may revoke the consent given at any time, as well as the exercising of the rights of access, rectification, cancellation and opposition by sending an email to: lalqueria@lalqueria.com.

COOKIES

In accordance with article 22 of the Spanish Law on Information Society Services and Electronic Commerce, we inform you that the website www.lalqueria.com uses cookies with the aim to improve the user's browsing experience and offer them a better service.

BOOKING CONDITIONS

1.- The reservation requires to pay in advance a payment of 30% by bank transfer, credit card or postal order.

2.- The Camping reserves the right, for planning needs, to replace the selected plot/bungalow by another plot/bungalow with a similar features and located as close as possible to the selected one.

EXPENSES OF MODIFICATION OR CANCELATION

10% of the amount paid until 31 days before of the arrival day.

50% of the amount paid between 30 and 8 days before the arrival day.

100% of the amount paid between 7 and 0 days before the arrival date.

If the customer do not turn up or had not called us before or the same day of the arrival date, the bungalow will be available again for somebody else. The partial cancellation of the stay due to an earlier departure than the stipulated one will not entitle the customer to any sort of reimbursement.

CHEK-IN AND CHECK-OUT

1.- If you expect to arrive after 21:00 please let us know by telephone or sending us an email.

2.- On the arrival date all guests with 16 years old or more must bring their ID card or passport. Driving license will be not accepted, thank you.

3.- Bungalow payment: The customer must pay all the stay at the arrival day as well as a deposit of 60€ (in cash) that will give it back at the end of the stay. Nevertheless, in case of damage of the bungalows themselves or the elements inside them, the customer will respond with the afore mentioned deposit. Furthermore there is also 10€ (in cash) deposit for an access car card.

4.- Plot payment: The customer can pay the total amount during the stay. If not it must be paid at least one day before the departure day.

5.- The departure day the deposits will be returned if the customer left the bungalow in the same conditions in which it was found on the arrival day and the access card is returned.

TIME TABLES

1.- Arrival time: The accommodations CABAÑA 2 PAX, CASITA MADERA, MEDITERRANEO, EUROADAPTADO and DELUXE will be available from 14:00 p.m. The accommodations CABAÑA 4 PAX, CASITA MADERA WC, CLUB and MOREA will be from 18:00 p.m. available. Plots will be available from 12:00 noon.

2.- Departure time: The accommodations CABAÑA 2 PAX, CASITA MADERA, MEDITERRANEO, EUROADAPTADO and DELUXE must be left vacant before

12:00 a.m. The accommodations CABAÑA 4 PAX, CASITA MADERA WC, CLUB, MOREA must be left vacant before 16:00 p.m. Plots must be left vacant before 12:00 noon.

3.- Weekends or long weekends in low season: Check-in time could be from 10:00 a.m. and check-out time could be till 18:00 p.m., subject to availability and prior consultation at reception.

4.- It is not allowed to drive, enter or leave the campsite with the vehicle from 00:30 a.m. to 08:00 a.m.

MORE RULES

1.- Visits: The camping place will be reserved to camper customers. The entrance of friends or relatives must be previously authorized by the reception office staff. The visit time will be limited to one hour. From that time onwards or the use of any kind of service, visitors will be considered as customers for one day.

2.- Parking: The rate of the bungalow includes parking space for one car, supplementary vehicles will be charged accordingly. In case of a plot rental it is included the installation of a camping-car or a car + caravan or a car + tent.

3.- Domestic provisions: The bungalows do not include clothes, sheets, pillow cases and towels. In case of cabaña 2 pax, cabaña 4 pax and casita madera blankets are also not included. In case of a plot rental cables are not provided by the campsite you must bring your own cable of 15 m at least (type F or CEE).

4.- Vacancies: The customer may not exceed the vacancies of the plot/bungalow, being a vacancy likewise for an adult, child or baby. In case of a plot rental children under 3 years old will not be charged.

5.- Dogs: Only dogs under 10 kg. are accepted as long as they are not a dangerous breed. The owners of the animal will make sure that it doesn't bother other customers by barking. If the animal leaves excrements inside the camping, it is the owner's duty to remove them. In case of repeated complaints on this matter, they will be asked to leave.

6.- Power consumption in the bungalows CLUB, MEDITERRANEO, MOREA, EUROADAPTADO and DE LUXE, will be charged according to consumption. In case of a plot rental, customers must pay attention to the contracted power (6A or 10A) for the support of their electrical appliances. The customer will assume responsibility for accidents that may occur due to deficiencies in their installation (connections without grounding, closures, etc.).

7.- The customers agree to follow the camping's internal rules.